

About the **TSA Notification Card: Individuals with Disabilities and Medical Conditions**

You can download the [TSA Notification Card](#) from the TSA.gov website.

The card contains instructions for requesting the assistance of a Passenger Support Specialist (PSS) at the security checkpoint.

The card states that if a PSS is not available, you may request a Supervisory TSA Officer at the checkpoint. You can use the TSA Notification Card to communicate discreetly with the agent.

Having the card completed and readily available does not exempt you from the screening. You can be screened with imaging technology, metal detector or thorough pat-down.

**TSA Notification Card: Individuals with Disabilities and Medical Conditions**

I have the following health condition, disability or medical device that may affect my screening:

I understand that alternate procedures providing an equivalent level of security screening are available and can be done in private. I also understand that presenting this card does not exempt me from screening.

Information • Assistance Requests • Compliments • Complaints

**TSA Cares**

1-855-787-2227 (Federal Relay 711)  
Weekdays: 8 a.m. to 11 p.m. ET

TSA-ContactCenter@tsa.dhs.gov  
Weekends/Holidays: 9 a.m. to 8 p.m. ET

Hablamos Español  
Automated information offered in 12 languages

Call 72 hours prior to traveling to request the assistance of a Passenger Support Specialist (PSS) at the checkpoint. If a PSS is not available, you may ask for a Supervisory TSA Officer at the checkpoint.